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Cengage Advantage Books: Crisis Intervention Strategies

Richard K. James, Burl E. Gilliland

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This authoritative, best-selling text presents the latest skills and techniques for handling real crisis situations. The authors' six-step model clearly illustrates and elucidates the process of dealing with people in crisis: Defining the Problem, Ensuring Client Safety, Providing Support, Examining Alternatives, Making Plans, and Obtaining Commitment. Using this model, the authors then build specific strategies for handling a myriad of different crisis situations, accompanied in many cases with the dialogue that a practitioner might use when working with the individual in crisis. New videos, available through a DVD and through CourseMate (both of which are available for purchase with the text), correlate with the text and demonstrate crisis intervention techniques, ensuring that you not only understand the theoretical underpinnings of crisis intervention theories, but also know how to apply them in crisis situations.

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