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Mistake-Proofing for Operators Learning Package: Mistake-Proofing for Operators: The ZQC System (The Shopfloor Series)

Productivity Press Development Team

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The Zero Quality Control System (ZQC) is a mistake-proofing approach that prevents defects by monitoring processing conditions at the source and correcting errors that cause defects. Since it is human nature to make mistakes, ZQC does not blame people for errors, but instead finds ways to keep errors from becoming defects. In this breakthrough approach, mistake-proofing devices called poka-yoke are used to check and give feedback about each product or operation in the process, not just a sample. This book introduces operators and assembly workers to the basic methodology of ZQC in an easy-to-read format that covers all aspects of this important manufacturing improvement strategy.

Mistake-Proofing for Operators includes the instructional features that are the signature of the *Shopfloor Series*. In this series Productivity Press has taken the lead in adult education by teaming with instructional designers to develop complete programs for frontline learning. The goal: to place powerful and proven improvement tools such as ZQC and mistake-proofing in the hands of your company's entire workforce.

Winner of the 1990 Shingo Prize for Excellence in Manufacturing, **Mistake-Proofing for Operators** is based on *Zero Quality Control: Source Inspection and the Poka-Yoke System* by Shigeo Shingo

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